Integrity Data.

Your people. Our priority.®

Success Story

45 Utility Companies Confidently Beat ACA Deadlines and Save Valuable Hours Every Month with the ACA Compliance Solution

Central Service Association

Central Service Association is a nonprofit organization founded in 1937 as a cooperative effort to utilize centralized expertise to perform utility customer billing and other joint services. Today, CSA has evolved to offer a wide range of services including professional and consulting services, networking, internet services, hardware and software sales, employee benefit plans and other assistance for public utilities. Knowing utility customers were about to face a new challenge with the Affordable Care Act (ACA), the Association proactively began looking for a solution to help them comply.

More than 100 utility companies depend on the expertise and support of CSA to find, implement and maintain reliable business systems. When Jeffrey Newell, Senior Information Systems Representative for CSA, first heard about the Affordable Care Act passing, he knew his customers would need the Association's help to find the right compliance solution.

Most CSA customers are using Microsoft Dynamics® GP as their financial management and payroll system, which, depending on the version they are using, either had insufficient ACA compliance capability or no ACA capabilities at all. Jeffrey had been working with Integrity Data and their Dynamics GP payroll solutions for leave management and payroll transaction adjustments since 2009. So, naturally he was inclined to contact them about an ACA solution first. However, at that time, Integrity Data's ACA Compliance Solution was still in development so CSA purchased a different software, "I had to find something for 45 of our customers and really wanted to get the ball rolling in order to have time to test and learn it first," explained Jeffrey. "In researching the laws around ACA, I discovered that the other software was not working properly in some areas. I asked our software provider to make the needed changes, but by October 2015, the fixes were still not in place. I knew Integrity Data was working on their ACA solution, and after seeing a demonstration, I knew it was exactly what we needed."

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>
> "Their programmers are top-notch and they are all so easy to work with."
>
> Jeffrey Newell,
> Senior Information Systems
> Representative

Get the Latest Alerts in Just 15 Minutes a Month to Ensure ACA Compliance Year-Round

Jeffrey asked Integrity Data to present their ACA Compliance solution to customers at the Association's Fall Financial user conference so they could ask questions and ease any concerns. The Association chose to go with Integrity Data and, without a lot of time to waste, Jeffrey hit the ground running. Integrity Data began training him in mid-November 2015, which included how to export Dynamics GP data into the ACA Compliance solution.

Within a few weeks, Jeffrey was able to get all 45 customers' data imported and set up into the ACA Compliance solution. Deadlines were met for both 1095-C and 1094-C forms and he was able to train each of his customers on how to keep their data updated each month moving forward.

"Our utility customers trust us to find the best of the best so they won't have to worry about compliance issues. Integrity Data's ACA Compliance Solution helped us give our member utilities peace of mind and saved them from IRS penalties. Integrity Data works directly with the IRS, so their solution is extremely accurate; this is monumental for us and our customers," says Jeffrey. "Their programmers are top-notch, and they are all so easy to work with. I highly recommend Integrity Data for both ACA and Dynamics GP payroll solutions."

CSA customers using the ACA Compliance Solution only have to spend approximately 15 minutes per month to electronically update the ACA system with their most recent payroll information. They don't have to manually type any forms or spend time researching ACA laws and updates, giving them back valuable hours every month.

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Integrity Data is ready to help you with the software tools, support and expertise you need to be ACA-compliant with the IRS quickly and painlessly.

Learn more about the ACA Compliance solution by calling Integrity Data at 888.786.6162 or visit www.integrity-data.com/aca