Life Insurance Tax Calculator

User Guide

For Microsoft Dynamics® GP Version 2018
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Introduction

When an employee receives a life insurance benefit such as group term life insurance, the possibility exists that the employee will be taxed as a result. A certain portion of the benefit is considered “imputed income” and the recipient is taxed as if the benefit were taxable income. The amount considered imputed income can vary, as can the tax rate and the threshold amount which is exempt. The Life Insurance Tax calculator is a tool that allows the user to setup and configure the product to:

- determine the employer cost of providing the benefit amount to the employee,
- split the amount between the taxable and exempt benefit and
- update the employee benefit maintenance records for taxable and exempt benefits for use in payroll.
- setup different LIT code records to handle multiple scenarios (see scenarios section),
- integrate with Microsoft Dynamics GP Human Resources

Process

Once the setup information has been configured and saved the user either:

- selects “Update” on the Life Insurance Tax Code Setup window or
- if the LIT Code is marked to auto update, then processes payroll.

The system then determines which employees are to have their maintenance records adjusted. The system then proceeds to calculate the benefit amount for the employees. This can be done in different ways depending on the life insurance tax calculator setups. The process is as follows:

1. First compensation on which coverage is based must be determined. This is either done by marking the Use Primary Pay Code for Coverage checkbox or by specifying a value in the Pay Code for Coverage Calculation field. The system uses this information to determine pay/compensation amount.

2. Secondly, the system determines the total coverage amount and further defines the coverage amount per pay period. This is either done by marking the Use HR Premiums & Increments checkbox or specifying values in each of the Company Premium Rate – Pay Period, Premium Increment and Factor fields. The system uses this information to determine how the coverage will be divided between the taxable and exempt benefits.

3. Thirdly, the system separates the premium for coverage amount per pay period into taxable and exempt amounts. It does this by first determining the taxable cost to the employee using the Life Insurance IRS table, total coverage amount, payroll frequency, and benefit excess minimum. The resulting calculation yields the taxable benefit amount (piece of the premium that is taxable).

4. Lastly the system updates the employee benefit maintenance records for the taxable and exempt benefits.

5. The system can then calculate payroll as normal and the correct taxes will be reflected.
Quick Setup Steps

- Define an LIT Code which contains the configuration settings.

- Set the filter criteria to apply to the appropriate employees to include in the calculation for the LIT Code.

- Determine which method will be used to define the compensation on which coverage is based:
  - Primary Pay Code
    - Mark the Use Primary Pay Code for Coverage
  - Custom Defined
    - Specify values for Pay Code for Coverage Calculation and Payroll Frequency

- Determine which method will be used to derive premium calculations:
  - Integration with HR
    - Mark the Use HR Premiums and Increments
  - Custom Calculation
    - Specify values for Company Premium Rate – Pay Period, Premium Increment, and Factor

- Define the Excess Benefit Minimum amount. This is used to determine whether the Life Insurance Tax calculator needs to run for a specific scenario or not.

- Define Taxable Benefit ID and Exempt Benefit ID fields. The Exempt Benefit ID field is used to determine total cost of coverage.
Installation Overview
This section discusses the prerequisites; lists the files installed and go through the install process.

Prerequisite
The prerequisite for Life Insurance Tax Calculator is:

- Microsoft Dynamics GP Payroll
- Microsoft Dynamics GP Human Resources **optional**

Files Installed
The following files are installed:

GP Folder (C:\Program Files (x86)\Microsoft Dynamics\GP2018)
- GTLI6833.cnk or GTLI6833.dic
- Application.IntegrityDataActivation.dll
- Integrity.Registration.Constructor.dll
- Integrity.Registration.Addin.dll
- IDA6537.cnk

Documentation Folder (C:\Program Files (x86)\Microsoft Dynamics\GP2018\Documentation)

Install Notes
Prior to installing complete these steps:

- Confirm all users are logged out of Microsoft Dynamics GP
- Complete all payroll runs and validate no payroll runs are in process
- Make a backup of the company and dynamics databases

Server/Client
To install Life Insurance Tax Calculator downloaded the exe file from our website. Once the files have been downloaded, you can run them on the Server and/or Client Installations. The product will need to be installed on all machines that process payroll.

Complete the steps required at the Server and/or Client level to create the necessary Microsoft SQL Server Components. Creating the Microsoft SQL Server Components needs to be performed on a single computer, typically the server.

1. Right click Integrity Data GP2018 Setup.exe file and select “Run as Administrator”. If you do not see this option, hold the shift key down and right click.
Complete the steps in the wizard

2. Verify the GP directory is correct if it is not select Change
3. Select Custom to choose to install only the specific products you purchased.

4. Select Activation Components to only install activation manager files. This option will not install products and it is typically run only to fix an error with activation manager.

5. Select All Components to install all Integrity Data products. The products you did not purchase will register with a 30-day trial period.
If you are upgrading you will be prompted to uninstall the older version, select "y". If you have multiple products, it will uninstall all products.

6. Select the product(s) to install, if installing multiple products, select all that need to be installed.

8. If prompted to include new code, choose yes.

9. Login as the ‘system administrator’ for each company to create the SQL Server components.

10. The system will auto activate the products you have purchased if you have access to the internet on the machine. If you receive a message Activation Manager failed contact support@integrity-data.com and include a screenshot of the Activation Manager window to receive manual keys.

**BEST PRACTICES**

- Install is not a requirement on the **Server**; however it is recommended.
- Install updated version on previously installed **Client** machines.
**Manual Install**

If the user encounters errors during the installation, complete the following steps to manually install Life Insurance Tax Calculator:

1. Contact support@integrity-data.com to receive the manual install files for the product(s).
2. Copy and paste the following files into the appropriate locations.
   - **GP Folder (C:\Program Files (x86)\Microsoft Dynamics\GP2018)**
     - GTLI6833.cnk
     - IDA6537.cnk
     - Application.IntegrityDataActivation.dll
     - Integrity.Registration.Constructor.dll
     - Integrity.Registration.Addin.dll
   - **Documentation Folder (C:\Program Files (x86)\Microsoft Dynamics\GP2018\Documentation)**
     - Life Insurance Tax Calculator User Guide.pdf (C:\Program Files\Microsoft Dynamics\GP2018\Documentation)
3. **Edit the Dynamics.exe.config**
   - Navigate to the GP folder (C:\Program Files (x86)\Microsoft Dynamics\GP2018)
   - Backup the Dynamics.exe.config by making a copy and saving the copy **Important**
   - Open Dynamics.exe.config in Notepad
   - Find the `<addin>` and under `<Dynamics>` copy and paste the following:
     <addin name="IDKeyManagerAddIn"
     type="Integrity.Registration.Addin.GPAddIn,Integrity.Registration.Addin,Version=14.0.5.20297,Culture=neutral,PublicKeyToken=b7ed37edf026e3bc"/>
   - Under `<DynamicsGPweb>` copy and paste the following:
     <addin name="IDKeyManagerAddIn"
     type="Integrity.Registration.Addin.GPAddIn,Integrity.Registration.Addin,Version=14.0.5.20297,Culture=neutral,PublicKeyToken=b7ed37edf026e3bc"/>
4. Launch Microsoft Dynamics GP.

5. Login as the ‘system administrator’ for each company to create the SQL Server components.
**Registration**

The system automatically activates the product during the log in process. If the activation was successful, the user will not receive any messages. However, if the activation process was unsuccessful the user will receive a message. If the activation process fails the user needs to open the Activation Manager window to activation the product.

**Activation Manager Window**

To open the Activation Manager window, within the Navigation Pane select Administration. In the Content Pane, select Setup. Under the heading System, click Activation Manager.

![Activation Manager Window](image)

The Site Name defaults from the session information on the About Microsoft Dynamics GP window.

From the Product drop-down list the user may select the product they wish to activate and review product information. Once the product is selected the following fields display:

- **Installed Version** – Current version number installed
- **Trial Expiration Date** – Date of the trial expiration period typically 15 days, if applicable
- **Activation Status** – Current status of the product
  - Permanent – Product has been purchased
- Trial – Product has been issued a trial period
- Deactivated – Product has been deactivated

- Current Employees – This count defaults from the session information on the About Microsoft Dynamics GP window. The count does not include inactive employees or employees in a Test or Historical company. If the current employee count is incorrect validate Test or Historical companies are named correctly.

- Employees Allowed – The number of employees allowed before the product will be inactivated. If the Current Employees exceeds the Employees Allowed the system will deactivate the product.

The scrolling window contains a list of all companies; by default the product is active for all companies. If the user would like to inactivate a company unmark the company checkbox.

The Auto Activation option may be selected if the user receives a message at log in stating the product is not activated. When the user selects the Auto Activation option the system will attempt to automatically activate the product. Once the Auto Activation process is complete the system will display the Activation Messages. For a detailed list of activation messages see the Activation Manager Messages section.

The Manual Activation option is used to manually enter a Token. The user would only manually enter a token if they were sent a token by Integrity Data.

Select the OK button to close the window.

**Test and/or Historical Companies**
Registration will not count the active employees in Test or Historical company databases if the Company Name is named correctly, specifically at the end of the Company Name the user must append the following: “<TEST>” or “<HISTORICAL>”. See examples below:

- Dextordinary, Inc. <TEST>
- Dextordinary, Inc. <HISTORICAL>

To access and modify the Company Name open the Company Setup window via Microsoft Dynamics GP > Tools > Setup > Company > Company when logged into the Test or Historical Company that needs modified.

**Version Information**
To obtain the latest Life Insurance Tax Calculator version information, visit our [website](#).

Within Microsoft Dynamics GP verify the version for Life Insurance Tax Calculator by selecting the Help Button, select About Microsoft Dynamics GP and then select the Options button. Click OK until the Life Insurance Tax Calculator window appears.
Security Settings

The Security Task Setup window may be used to grant or restrict access to the Life Insurance Tax Calculator windows. To open the window, select the Microsoft Dynamics GP menu, select Tools, select Setup, select System, select Security Tasks and enter the system password.

1. Select the appropriate Task items. To identify the appropriate task item complete the steps below:
   • Open the User Security Setup window (Microsoft Dynamics GP > Tools > Setup > User Security), select the appropriate user and make a note of the Security Role ID assigned to the user.
   • Open the Security Role Setup window (Microsoft Dynamics GP > Tools > Setup > Security Roles), select the Role ID that has been assigned to the user and make note of the Security Task ID assigned to the Role. Use this Task ID to grant security to the Life Insurance Tax Calculator.
   
   NOTE: The most common Task ID used is TRX_PAYRL_004 – Print Payroll Checks


3. Select Windows for the Type and select 3rd Party for the Series.

4. Use the Access List to grant or restrict access to individual items.
   • To grant or restrict access to an item for this Task ID, click the checkbox to mark or unmark the item.
   • Click the Mark All button to grant access to all items in the list or click the Unmark All button to restrict access to all items in the list.

5. Click File > Print to print the Security Task Setup Report for the selected Task ID.

6. Choose OK to save your changes.

Life Insurance Tax Calculator > Windows > 3rd Party > Access List

• APR Main Menu
• Life Insurance IRS Table
• Life Insurance Tax Code Setup
• LIT Codes
Setup Windows

Life Insurance Tax Code Setup

To open the Life Insurance Tax Code Setup window, within the Navigation Pane select HR & Payroll, click Setup within the Content Pane, then under the heading Payroll, select Life Insurance Tax Calculator.

The Life Insurance Tax Code Setup window allows the user to define the specific information used to calculate the taxable and exempt benefit amount and update the taxable and exempt benefit maintenance record.

- Select an existing LIT Code or create a new LIT Code.
- Enter a Description of the Life Insurance Tax Code.
- Specify the range of employees to be included in the Life Insurance Tax Calculation by using the following filter criteria.
  - Employee ID
- Department
- Position
- Employee Class
- Employment Type

- **Company Premium Rate – Pay Period** is the fixed premium per block of insurance.
  
  For example, $1.25 per bi-weekly pay period per $5,000 of insurance. The Company Premium Rate = $1.25.

- Enter the amount for the **Premium Increment** for the life insurance plan.

- **The Factor** is a multiple of the employee’s annual salary and used to calculate the total coverage amount.

  The Factor Applies To Single, Variable or Both calculations when using Compensation Code for Coverage. For example, if the total cost of coverage is 2 times the salary pay code plus the average of the last 6 months commission the Factor Applies To only the salary pay code. In this example, select single thus the system would only apply the 2 times factor to the salary pay code. If the system should apply the 2times factor to both the Salary and Commission then select both. For more information on single verse variable calculations see Compensation Code Setup window.

- **The Pay Code for Coverage Calculation** field is used to determine the compensation on which coverage is based.

- **The Payroll Frequency** is used in the tax calculation to determine the cost of coverage per pay period.

  Select the Pay Code for Coverage, for more information see Compensation Code Setup window.

- Enter an **Additional Amount** to be applied to the total coverage amount. For example, if the total coverage is 2times the salary plus $50,000 then enter the additional $50,000 in the additional amount field.

- **Benefit Excess Minimum** is the amount of life insurance that is considered exempt from tax. Coverage amount above the Benefit Excess Minimum will be used to calculate the taxable premium.

- **The Taxable Benefit ID** is the Life Insurance Benefit Code that is updated with the taxable benefit amount.

- **The Exempt Benefit ID** is the Life Insurance Benefit Code that is updated with the exempt benefit amount. This field is used to calculate total cost of coverage.

- When the user checks the Use Full Premium for Exempt Amount the system will break the premium down into taxable and exempt pieces as per the functionality of the calculator. However, the system will overwrite the normal exempt amount with the full premium amount.
• If Human Resources is installed and registered the user has the option to determine the total coverage amount by marking the Use HR Premiums and Increments checkbox.

• If the Use Primary Pay Code for Coverage checkbox is marked the system will use the primary pay code to calculate the compensation on which coverage is based.
Compensation Code Setup window

To open the Compensation Code Setup window, within the Navigation Pane select HR & Payroll, click Setup within the Content Pane, then under the heading Payroll, select Life Insurance Tax Calculator then from the GOTO on the Life Insurance Tax Calculator window select Compensation Code Setup.

The Compensation Code Setup window allows you to setup multiple pay codes and calculations to calculate the total coverage amount for an employee. For example, if the total coverage amount is 2 times the salary plus an average of the last 12 months commissions you would use a compensation code to calculate the total coverage amount.

- Select an existing Compensation Code or create a new Compensation Code.
- Enter a description for the Compensation Code.
- Use Simple calculation for pay codes of type salary and hourly.
- Enter the Pay Code for the Simple calculation.
  - For hourly, the system will use the rate of the pay code times the work hours per year times the percentage defined by the user.
  - For salary, the system will annualize the salary times the percentage defined by the user.
• Enter the percent to be multiplied by the annualized pay. For example, if the 50% of an employee's salary plus an average of the last 6 months commission will determine the amount to be factored for total coverage enter 50% in the percent field. Then add the commission based on previous 6 months. The system will calculate the amount for both and sum them together. On the Life Insurance Tax Calculator window if the factor applies to both the system will apply the factor to both the salary and commission calculation.

• Use variable calculations for pay codes of type Commission, Piecework, Other, Charged Tips and Reported Tips. The system will apply a calculation based upon the user defined Method, Calculation, Unit and Number.

• Select the Pay Code to apply the calculation. The calculation will be based upon the user defined Method Calculation, Unit and Number.

• Select Average or Actual for the method.
  o For Average, the system will calculate the average amount based on either year to date or previous amounts based upon the users calculation selection.

  o For Actual, the system will determine the year to date compensation amount or previous days or months amount based on user defined unit and number fields.

• Select YTD or Previous for the Calculation

  o For YTD, the system will determine the year based on the current user date. It will look at payroll history and current pay run (if auto update is selected and calculate Life Insurance Tax Calculator is being run during build) for the year to determine an average or actual amount based method.

  o For Previous, the system will look at the previous months or days based on the unit and number selected.

• Select Month or Days for the Unit.

  o For Month, the system will look at the specified months based on the number selected.

  o For Days, the system will look at the specified days based on the number selected.

• Enter the Number of Months or Days the calculation will use to determine the average or actual amounts.
Life Insurance IRS Table

To open the Life Insurance IRS Table window, within the Navigation Pane select HR & Payroll, click Setup within the Content Pane, then under the heading Payroll, select Life Insurance IRS Table.

The user will have the ability to configure the premium rate and corresponding age range in the Life Insurance IRS Table. For the current IRS taxable rates go to the IRS Document Publication 15b and select p15b.pdf.

Microsoft Dynamics GP > Tools > Setup > Payroll > Life Insurance IRS Table
Scenarios

Scenario 1: Using HR integration with a salaried employee

Setup:

- Use HR Premiums and Increments is marked
- Use Primary Pay Code for Coverage is marked

HR Life Insurance Setup has a Life Insurance Code called LIFENT with a Factor of 2 and a Fixed Premium of $1.25 per pay period per $5,000. LIFETX has already been set up as a code for the taxable portion of the life insurance costs.

Solution:

Adam Barr is 39 years old and is an employee at Fabrikam, Inc. His salary is $75,000 per year and he is paid biweekly. As part of the benefit package he receives group term life insurance coverage. The Life Insurance Calculator process handles the tax implications according to the following:

- The annual wage must be determined; which in this case is $75,000 per year. This information is gathered from the primary pay code for the employee.
- Coverage for the year must be determined. The LIFENT HR setup record shows factor of 2.0. Thus the coverage amount is set to $150,000 in the LIFENT HR Enrollment Record.
• Microsoft Dynamics GP will calculate the premium amount according to HR functionality. The result is $37.50 per pay period. This is the total cost of the premium per pay period.

• The system must split $37.50 into taxable and exempt.
  o The taxable portion is calculated by taking the coverage amount and subtracting the Benefit Excess Minimum on the Life Insurance Tax Code Setup window. In this case the coverage is $150,000 per year minus $50,000 Benefit Excess Minimum. This reflects the normal $50,000 exempt amount allowed by the IRS but could change and is thus configurable on the setup window. Now the system will take the remaining $100,000 and multiply by the rate we find on the schedule for a 39 year old in the Life Insurance IRS Table window (.09). Then divide by 1,000 (as per IRS rules) this yields a result of $9 which is the taxable monthly cost of coverage according to the IRS. It is expressed in terms of months but we have a biweekly pay period specified in the Life Insurance Tax Code Setup window (Payroll Frequency field). Converting this monthly to biweekly means $9 multiple by 12 and then dividing by 26. This yields $4.15. So the taxable portion of our $37.50 premium per pay period is $4.15.
  o The exempt amount will be $33.35.

• The system update the payroll benefit maintenance records for the LIFETX to reflect a $4.15 amount in premium and the LIFENT to reflect a $33.35 amount in the premium.
Scenario 2: Example of an hourly employee with no HR integration

Setup:

- Use HR Premiums & Increments is not marked
- Use Primary Pay Code for Coverage is not marked.

A Life Insurance record exists for LIFENT designated for the exempt portion. LIFETX has already been set up as a code for the taxable portion of the life insurance costs.

Solution:

Adam Barr is 65 years old and splits his time evenly between sales and technical writing. His primary pay code is sales but he earns a rate of $45.15 per hour for technical writing. He is still paid biweekly. As part of the original benefit package he receives group term life insurance coverage based on his work as a technical writer. The Life Insurance Calculator process handles the tax implications according to the following:

- The annual wage must be determined. The system takes the technical writer hourly wage of $45.15 and multiplies it by 2080 to annualize the wage. This results in $93,912 per year.

- Coverage amount requires three key pieces of information specified on the Life Insurance Tax Code Setup window.
  - Company Premium Rate – Pay Period = 1.00
  - Premium Increment = $5,000
• Factor = 3

• The salary is multiplied by a factor of 3 to arrive at the Coverage amount of $281,736. Since increments are set at $5,000 the adjusted coverage amount is rounded to the next highest increment $285,000.

• From here, Microsoft Dynamics GP will calculate the premium per pay period (cost to employer) by taking the $285,000 dividing by the increment $5,000 and multiplying by the company premium rate of 1.0 the result is $57 per pay period. This is the total cost of the premium per pay period.

• The system must split the $57 into taxable and exempt.

  o The taxable portion is calculated by taking the coverage amount and subtracting the Benefit Excess Minimum on the Life Insurance Tax Code Setup window. In this case the coverage is $285,000 per year minus $50,000 Benefit Excess Minimum. Now the system will take the remaining $235,000 and multiply by the rate we find on the schedule for a 65 year old in the Life Insurance IRS Table window (1.27). Then divide by 1,000 (as per IRS rules) this yields a result of $298.45 which is the taxable monthly cost of coverage according to the IRS. It is expressed in terms of months but we have a biweekly pay period specified in the Life Insurance Tax Code Setup window (Payroll Frequency field). To convert the monthly premium to biweekly we multiply $298.45 by 12 resulting in $3,581.40 then divide by 26. This yields $137.75. So the taxable portion of our $57 premium per pay period is $137.75.

  o This leaves a negative ($-80.75) as the exempt amount. Indeed Adam is being taxed on an amount which exceeds the total premium. This is a possible result given IRS rates increase dramatically after age 65.

• The system updates the payroll benefit maintenance records for the LIFETX to reflect a $137.75 amount in premium and the LIFENT to reflect a $-80.75 amount in the premium.
Scenario 3: Example of a salaried employee with no HR integration

Setup:
- Use HR Premiums & Increments is not marked
- Use Primary Pay Code for Coverage is not marked.

A Life Insurance record exists for LIFENT designated for the exempt portion. LIFETX has already been set up as a code for the taxable portion of the life insurance costs.

Solution:
Adam Barr is 34 years old and is a salaried web designer making $47,500 semiannually with a weekly pay period. The Benefit package does include a lot of life insurance coverage however, with a factor of 4 times the annual salary. Increments are set to $5,000 and the premium rate per pay period is $.50. The Life Insurance Calculator process handles the tax implications according to the following:

- First the salary rate must be annualized which the system calculates at $95,000.
- Then multiplying it by 4 yields the annual coverage of $380,000 in life insurance. From here the system must determine what the cost to the employer is per pay period for this coverage.
- Since increments are set at $5,000 the per pay period cost of coverage amount is defined as $380,000 divided by $5,000 multiplied by the Company Premium Rate – Pay Period ($.50) to arrive at $38. This is the total cost of the premium per pay period.
• Now the system must split the $38 into taxable and exempt amounts. The taxable portion is calculated by taking the coverage amount and subtracting the Benefit Excess Minimum on the Life Insurance Tax Code Setup window. In this case the coverage is $380,000 per year minus $50,000 benefit excess minimum. Now the system will take the remaining $330,000 and multiply by the rate we find on the schedule for a 34 year old in the Life Insurance IRS Table window (.08). Then divide by 1,000 (as per IRS rules) this yields a result of $26.40 which is the taxable monthly cost of coverage according to the IRS. It is expressed in terms of months but we have a weekly pay period specified in the Life Insurance Tax Code Setup window (Payroll Frequency field). Converting this monthly to biweekly means multiply by 12 and dividing by 52. This yields $6.09. So the taxable portion of our $26.40 premium per pay period is $6.09.

• The remainder is $20.31 as the exempt amount.

• The system updates the payroll benefit maintenance records for the LIFETX to reflect a $20.31 amount in premium and the LIFENT to reflect a $6.09 amount in the premium.
Hints, Essentials and FAQs

1. If the user wants the system to account for changes in employee salary or age automatically during the payroll process then mark the Auto Update checkbox for the LIT Code on the Life Insurance Tax Code Setup window.

2. If the user wants to manually account for changes in employee salary or age then unmark the Auto Update checkbox for the LIT Code on the Life Insurance Tax Code Setup window.

3. When the user marks the Use Full Premium for Exempt Amount the system will break the premium down into taxable and exempt pieces as per the functionality of the calculator. However, the system will set the exempt amount to the full premium amount. When using this option it is advisable for the user to set up posting account setup such that the benefit expense and benefit payable accounts are set to post to the same account for the taxable portion of the premium. This will ensure that accounts are kept in balance.

4. Since the IRS dictates imputed income based on coverage amount irrespective of actual cost of coverage; it is possible that the system will calculate a negative amount for exempt portion when the taxable benefit (calculated by IRS) exceeds total benefit cost.

5. A user may have Microsoft Dynamics GP HR installed but still choose not to integrate with it for purposes of the Life Insurance Tax Calculator. In these cases a user can still make use of the Use Primary Pay Code for Coverage check box even though the Use HR Premium & Increments checkbox is unchecked. The system will still find the primary pay code and, although HR functionality will not be used to calculate the premium, the system will use the specified values in Life Insurance Tax Code Setup window instead.

6. The Exempt Benefit will be used to calculate total cost of coverage.
Activation Manager Messages

**Activation Failed: Trial invalid or trial period expired**
Situation: The trial period has expired for the product.
Solution: Contact sales@integrity-data.com and request additional trial period or purchase the product.

**Activation Failed: Site name does not match this installation**
Situation: The site name does not match the token which was issued.
Solution: Send support@integrity-data.com a screenshot of the Activation Manager window with the error message displayed so the token can be updated with the correct site name.

**Activation Failed: Product Name does not match this installation**
Situation: The product name does not match the token which was issued for a product.
Solution: Send support@integrity-data.com a screenshot of the Activation Manager window with the error message displayed so the token can be updated with the correct site name.

**Trial period for Negative Payroll Transactions has expired**
Situation: The trial period has expired for the product.
Solution: Contact sales@integrity-data.com and request additional trial period or purchase the product.

**Employees Allowed has been exceeded**
Situation: The current employee count has exceeded the employees allowed.
Solution: Contact sales@integrity-data.com to upgrade to the next tier.

**Activation Failed: Unable to contact web service. Activate manually or revert to previous product dictionary**
Situation: The system could not make a connection to the web service.
Solution: Contact support@integrity-data.com for assistance.

**Activation Failed: Product has been deactivated**
Situation: The product has been deactivated.
Solution: Contact support@integrity-data.com for assistance.

**Upgrade Failed: Enhancement Plan period expired. Renew Enhancement Plan or revert to previous product version**
Situation: User attempted to upgrade a product when their enhancement plan was expired.
Solution: Contact sales@integrity-data.com to renew the enhancement plan.
Life Insurance Tax Calculator Messages

Message: One or more benefit codes specified lacks a setup record. You must create a setup record for each benefit.
Situation: User attempted to specify a benefit code which did not exist in the system.
Solution: Select a new benefit code or create the desired benefit code from benefit setup.

Message: One or more Taxable or Exempt Benefit ID Codes are not currently defined in GP Human Resources. The update process cannot continue
Situation: User attempted to use premiums and increments from HR when the benefits to be updated do not exist in HR.
Solution: Setup the benefit within HR.

Message: One or more employees have no primary pay code defined. If you continue, benefit records for those employees will not be updated.
Situation: User attempted to use primary Pay Codes for a calculation when one or more primary pay codes were not defined.
Solution: Setup the primary pay code and assign to the employee or unmark the user primary pay code option.

Message: One or more employees have no birth date defined. The update process cannot continue
Situation: User attempted to run an update for employee(s) who had no birth date defined.
Solution: Open the employee maintenance record and define the employee’s birth date.

Message: Pay Code for Coverage Calculation must be of type hourly or salary
Situation: User attempted to enter a pay code of a type other than hourly or salary
Solution: Select a pay code of type hourly or salary.

Message: The Non-Taxable Benefit code is not set to Employer Pays “Full Amount” in Life Insurance setup. Total benefit cost may be overstated
Situation: User attempted to save a setup record or run the update process when the Taxable Benefit Code was set to a code where “Full Amount” was not specified for Employer Pays option in Life Insurance Setup.
Solution: Set the taxable benefit code to full amount from the Life Insurance Setup window or select a different taxable benefit code.
Deactivate Product

There are three ways to deactivate the Life Insurance Tax Calculator; disable, inactive or uninstall.

Disable

To disable Life Insurance Tax Calculator without having to exit Microsoft Dynamics GP, open the Customization Status window. To open this window, select the Microsoft Dynamics GP menu, point to Tools, select Customize and then click Customization Status. Select the product from the list and click Disable. The product can be enabled by closing and reopening Microsoft Dynamics GP.

Inactivate

Life Insurance Tax Calculator can be inactivated by company, open the Activation Manager window and unmark the company checkbox.

Uninstall

If Life Insurance Tax Calculator needs to be uninstalled complete these steps on the server and the client where Life Insurance Tax Calculator has been installed.

1. Remove the GTLI6833.DIC file from the Runtime Directory
   Default location is C:\Program Files (x86)\Microsoft Dynamics\GP2018

2. Make a copy of the Dynamics.set file

3. Open the Dynamics.set file
   a. Decrease the top number by one:
      For example, if the top number is 21 change it to 20
   b. Remove the following lines from the Dynamics.set file:
      6833
      Life Insurance Tax Calculator
      :C:Program Files (x86)/Microsoft Dynamics/GP2018/GTLI6833.DIC
      :C:Program Files (x86)/Microsoft Dynamics/GP2018/Data/GTLI6833F.DIC
      :C:Program Files (x86)/Microsoft Dynamics/GP2018/Data/GTLI6833R.DIC

4. Save the Dynamics.set file

5. Launch Microsoft Dynamics GP and login as the ‘system administrator’
Uninstall Activation Manager

Activation Manager will manage activation for all Integrity Data Products. If you are uninstalling all Integrity Data products, you need to remove the Activation components.

IMPORTANT: If you uninstall one product but have other Integrity Data products do not uninstall the Activation Manager components.

1. Make a copy of the Dynamics.set file
2. Open the Dynamics.set file
   a. Decrease the top number by one:
      For example, if the top number is 21 change it to 20
   b. Remove the following lines from the Dynamics.set file:

       6537
       Integrity Data Activation
       :C:Program Files (x86)/Microsoft Dynamics/GP2018/IDA6537.DIC
       :C:Program Files (x86)/Microsoft Dynamics/GP2018/Data/IDA6537F.DIC
       :C:Program Files (x86)/Microsoft Dynamics/GP2018/Data/IDA6537R.DIC
1. Save the Dynamics.set file

Make a copy of the Dynamics.exe.config file.

3. Edit Dynamics.exe.config and find the line(s) beginning with:

       <addin name="IDKeyManagerAddin"

4. Remove the lines from both the <Dynamics> and <DynamicsGPWeb> sections.

5. Save the Dynamics.exe.config file

6. Launch Microsoft Dynamics GP and login as the ‘system administrator’
Contact Information

Get quick answers to your questions

Browse our convenient Knowledge Base for up-to-date answers to the most common questions. For additional questions, please contact your authorized Value Added Reseller (VAR) for support on this product (if you have one) or contact Integrity Data by emailing support@integrity-data.com or calling 888.786.6162.

If you have registered your product, Technical Customer Service is available for any customers with a current Enhancement Plan or subscription. Please have your Company or Site Name available. Your first line of support should always be your VAR (if you have one).

Join our User Groups

We have an HR and payroll focused one and an ACA one – email lbelley@integrity-data.com to join!

Rate us and our products

Are you pleased with your experience with us and our products? Provide a quote and get a gift card! Fill out the form on our contact page and leave your quote in the comment section.

Suggest new features or improvements

User input into improving this product and constructive feedback are appreciated. Please e-mail Tom, our Director of Client Services at tfranz@integrity-data.com or David, our Product manager at dwilmert@integrity-data.com. As always, technical ideas and user input are highly encouraged. At Integrity Data, we want to hear your input, so drop us a line!

Browse our solutions

The Integrity Data website is a great place to get additional information on products and services. The following information is available on our website:

- Integrity Data’s HR & Payroll software pages include Demos, Features and Benefits, and ROI Calculators
- Visit our Services page to learn more about our additional customization services

If you would like to discuss your needs with a Sales Account Executive, please call 888.786.6162 or e-mail sales@integrity-data.com.