



How GotZoom Works



STEP 1 Census/Survey Distribution *Optional Step*

The survey is sent in those cases where an employer wants to quantify how many employees hold federal student loans and have interest in the GotZoom benefit.

Survey is brief consisting of three questions and contact information form fills.



STEP 2 Employee Inputs/On-boarding

Many employers forego census/survey distribution and send the enrollment web page link (URL) all employees.

Enrollment link: <https://mystudentloan2.net/1/?broid=2022>



STEP 3 Benefit Analysis

After the enrollment web page is populated the employee is contacted by a GotZoom On-boarding Manager to review the employee-specific Benefit Summary and answer questions.

There is no cost or commitment for the Benefit Summary



STEP 4 Program Enrollment *with the Department of Education (DOE)*

After the employee selects their repayment program they submit the required documentation.

Employees can stop making monthly payments on their federal student loans for 60-90 days while GotZoom is processing their case file with the DOE.

GotZoom manages all the administrative details for the employee including annual re-certification (as needed).